

Panasonic Corporation  
January 7, 2022

## **Update on Unauthorized Access to File Server**

**Osaka, Japan** - On November 26, 2021, Panasonic Corporation announced that one of its file servers in Japan had been illegally accessed by a third party. Panasonic Corporation sincerely apologizes for the inconvenience and concern arising from this incident.

Panasonic Corporation established a rapid response team immediately after confirming this unauthorized access, engaged an external security advisor to help analyze and respond to the situation, and has been making every effort to clarify the extent of any damage and implement measures to prevent recurrence.

An update on the investigative findings and company response follows.

- **Findings of investigation**

Panasonic Corporation has been investigating the cause and impact of the unauthorized access in cooperation with an external security advisor. As a result, it was confirmed that a third party illegally accessed the file server in Japan via the server of an overseas subsidiary. There was no evidence of unauthorized access to business systems other than the file server in question.

Although to date the investigation has not found any evidence that any illegally accessed files have been leaked, the Company has been taking measures based on the potential for such leakage.

The investigation has confirmed the following with respect to the nature of the information accessed unlawfully.

(1) Personal information

<Consumer related>

No files related to or containing personal information about individual customers were found to be hosted on the unlawfully accessed server.

<Candidate applicant and internship related information>

Some personal information, relating to candidates who applied for

employment at the company or participated in internships at certain divisions of the company, did reside on the targeted server. Impacted persons are being informed.

<Business partners>

Although files on the server did contain information about business partner personnel, the information was primarily standard business contact details.

(2) Business partner information

It has been confirmed that the server hosted files with business-related information provided by business partners and information generated internally by the Company. This is being analyzed and reported to the affected business partners individually.

● Company response

After detecting the unauthorized access, Panasonic Corporation immediately implemented additional security countermeasures, including strengthening access controls from overseas locations, resetting relevant passwords, and strengthening server access monitoring.

Panasonic Corporation will continue to improve its information security measures and adopt measures to prevent recurrence. Based on the results of the investigation and advice from external advisors, the Company will enhance the monitoring, control, and security of its networks, servers, and PCs throughout its global operations.

Any additional material information that arises from the ongoing investigation will be disclosed promptly as it becomes available.